

Terms



General Terms Kayak and SUP

- You have a valid id card with you.
- You are able to swim at least 200 m.
- You let us know if you are delayed.
- You are at least 18 years of age or have parental permission.
- The safety vest should be used on the water (included in the rent)
- We have the right to deny renting if someone behaves inappropriately.

Booking and payment

- Reservations and bookings are binding regardless of whether it is via email, telephone or on site.

Cancellation:

- We send an invoice of the booking fee that's 20 % of the total amount, when the booking is made. The booking fee is refunded if a cancellation is made more than 14 days prior to the start time.
- We charge 20 % of the total amount if the booking is being cancelled 8-14 days prior to the start time.
- We charge 50 % of the total amount if the booking is being cancelled 1-7 days prior to the start time.
- The entire amount will be charged if the booking is being cancelled 24 hours prior to the start time or if you don't show up without giving us a notice.
- If you need to cancel your booking due to corona related conditions we only charge you the booking fees.

Cancellation due to "bad" weather

- If the order is cancelled in consultation with Kajak och Fritid due to strong winds we will refund all your payments. You can also use the booking fee for booking at a later date. The booking is cancelled on the same morning that it would take place cause the weather forecasts are often not true or are exaggerated. No set tours are cancelled because of rain.

Liability and insurance

- All kayaking is at your own risk.
- If we are responsible for an injury done to you or to any of your equipment our insurance can compensate you for up to 10 000 000 Swedish Crowns.
- In case of damage or theft of the rented equipment, the customer is responsible for letting us know and to compensate us for the cost of lost or damaged equipment.
- We have no insurance you can use for damage or theft of the equipment. Check with your insurance company for home insurance in the event of damage or loss of rented equipment.
- All equipment shall be returned wiped and clean.

Safety

- We have a very sturdy double kayaks. But if you are a beginner, we recommend a beginner's course with our instructors as well.
- Tell us where you plan to kayak.
- Ask to borrow a waterproof mobile phone bag to enhance safety in case something would happen.
- We reserve the right to not let you paddle if the weather is too bad, in relation to your experience.

Rights and responsibilities of public access to the outdoors (Allemansrätten)

- Common rights means not only a fantastic opportunity to spend time in nature, but also obligations. Caring for nature as a close friend. More information about the "Allemansrätten" is available at pick up.
- Information can also be found on: [www.naturvardsverket.se/sv/Friluftsliv/Allemansratten-/](http://www.naturvardsverket.se/sv/Friluftsliv/Allemansratten/)